

WOOD WARRANTY

Doors, drawer fronts, and drawer boxes within our maximum or minimum sizes are warrantied against warpage, delamination, swelling, twisting, or cracking by the manufacturer for one year, when given **reasonable treatment**. Solvent-Based Finishes are warrantied for one year. Aluminum doors and glass inserts are warrantied for 30 days from day of shipping.

Deco-Form® products are guaranteed for five years against yellowing, delamination, warpage, and twisting. Deco Lam® is guaranteed for one year. See the Deco-Form® price list for details. Do not use ammonia or acetone based products to clean Deco-Form® doors or Deco Lam® products. Decore-ative Specialties recommends products be cleaned with a soft dish cloth and a solution of mild dish soap and water. Do not use cleaners containing ammonia, bleach, acetone or abrasives.

Reasonable treatment requires that doors and drawer fronts:

- Be stored in areas not subject to abnormal heat, cold, dryness, humidity, or direct sunlight.
- Not be stored in freshly plastered buildings or damp and humid open areas.
- Not be subject to extreme moisture (bleaching finishing technique, etc).
- Not be subject to impairment of structural strength when fitting or applying hardware.
- **If ordered unfinished, product should be finished on front, back, top, bottom, and sides with an equal amount of finish, as soon as possible, to aid in the prevention of unequal absorption or release of moisture. This is particularly important with Maple product as it is prone to moisture absorption, especially in areas with humid conditions and in the winter.**
- Deco-Form® doors and drawer fronts are not recommended in any area where temperatures will exceed 150 degrees Fahrenheit. It is recommended to use a melamine filler between all heat sources and the cabinet.

Solvent-Based Finishes:

Decore-ative Specialties' Solvent-Based Finish products are warrantied against defects for one year, when given reasonable treatment and proper cleaning care.

Solvent-Based Finishes were designed for solid wood application. Color and appearance may vary, particularly when applied to veneer, sheet goods, and accessories. This is considered a regular occurrence with wood products and is not considered a defect. MDF Panel with a Hardwood Frame is the recommended option for painted project (see finishing section for details.)

Decore-ative Specialties does not warranty the application of the Solvent-Based Finish System when applied by the customer and assumes no responsibility of color match or discoloration of the Solvent-Based Finishing System.

Streamline® RTA Cabinet Boxes:

Decore-ative Specialties' Streamline® RTA cabinet boxes are warrantied against defects for one year, when given reasonable treatment. Decore-ative Specialties assumes no responsibility for products configured outside of recommended guidelines and support recommendations.

Designer Face Frames®:

Decore-ative Specialties Designer Face Frames are warrantied against defects for one year, when given reasonable treatment.

All material sample chains provided by Decore-ative Specialties (Deco-Form®, Deco Lam®, Laminate, Melamine, Wood, Finishing, etc.) represent a limited portion of a larger pattern, color, and/or grain. These material samples should only be considered as a reference guide. Actual orders for these materials may include more or less texture, color variations, and/or grain variations not visible on material sample chains.

Photographs are for illustration purposes only and may vary from actual product due to the printing process, computer monitor differences, and the variations in wood as a natural product. Decore-ative Specialties recommends customers order a sample of their selected options for approval before placing a full order.

This warranty covers replacement or repair of doors or drawer fronts in the state they were ordered and in good condition as originally delivered FOB our factory. Decore-ative Specialties will not be held responsible for delays caused by factors beyond our control (e.g. obstruction to or blockage of usual routes of transportation, unavoidable accidents, riots, natural disasters, vehicle shortages, prevention of labor, power shortages, or lack of materials). Our liability under this warranty is limited to the net invoice price of the products as sold by us. There are no other warranties of any kind, expressed, or implied.

Warranty Reminders:

- **Individual wood staves naturally expand and contract, potentially causing hairline cracks where the wood panel meets the wood frame. Development of offsets from one wood stave to another can also appear. These natural movements in wood panels are not considered defects, thus are not warrantied when painted. However, Medium Density Fiberboard (MDF) panels are warrantied from hairline cracks and the development of offsets when painted. Reference page 10 for details.**
- A warp or twist of 3/16 of an inch or less is not considered a defect. Twists are measured by placing the face of the door against a true plane surface.
- Any requested variations from our normal construction specifications are not warrantied (e.g. reducing thickness of panel).
- Doors and drawer fronts must be inspected upon receipt by our customer.
- All Warranty claims must be inspected by an authorized Decore-ative Specialties representative prior to applying finishes or taking corrective steps.
- Using finishes that are old or that have not been mixed correctly (too much water content in both water or lacquer based finishes) may cause uneven finish when applied to areas with putty and cannot be warrantied.